



**Nodal Officers for GRM for CAAST, JNKVV, Jabalpur**

<b>S. No.</b>	<b>University</b>	<b>Nodal Officer (GRM)</b>	<b>Postal Address</b>	<b>Contact Phone No.</b>	<b>Email ID</b>
1)	Jawaharlal Nehru Krishi Vishwa Vidyalaya, JNKVV, Jabalpur M.P.	Dr. Abhishek Shukla	Director, Instructions JNKVV Jabalpur	9827607257	<a href="mailto:Abhishekshukla64@yahoo.com">Abhishekshukla64@yahoo.com</a>
<b>Constituent / Affiliated College Nodal Officer (GRM) Details</b>					
a)	College of Agriculture JNKVV Jabalpur	Dr. (smt.) Anita Babbar	Principal Scientist Department of Plant Breeding CoA, JNKVV Jabalpur	9893278445	<a href="mailto:anitababbarjnkvv@gmail.com">anitababbarjnkvv@gmail.com</a>
b)	College of Agricultural Engineering JNKVV Jabalpur	Dr. Atul Kumar Shrivastava	Professor and Head, Farm Machinery and Power JNKVV Jabalpur	9424308109	<a href="mailto:atuljnkvv@yahoo.com">atuljnkvv@yahoo.com</a>
c)	College of Agricultural Engineering JNKVV Jabalpur	Dr. Mohan Singh	Professor and Head, Process and Food Engineering JNKVV Jabalpur	9424308322	<a href="mailto:mohansingh65@gmail.com">mohansingh65@gmail.com</a>
d)	College of Agriculture JNKVV Jabalpur	Dr. Rakesh Bajpai	Professor and Head, Agricultural Forestry JNKVV Jabalpur	9827534661	<a href="mailto:bajpairakesh14@gmail.com">bajpairakesh14@gmail.com</a>

Dr. Sourabh Nema  
Host, me

ROEWA  
Shrdev Kaushal  
Yogesh Kumar  
poopa dat

Participants (8)

Search

RI Rishi Prabhu Kot  
RY Rakesh Yadav  
RT Ramakrishna Singh Thakur  
RV Ravi Mishra  
RW Rastogi Bhuvanika  
RX ROEWA  
RY Sakshi Pandey  
RZ Santosh Lovewanshi  
S1 Saitej Singh  
S2 Smita  
S3 Shashi Gour  
S4 Shikha Gupta  
S5 Shrdev Kaushal  
S6 Shweta  
S7 SCAS Sakshita S4

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ICAR - CENTRE FOR ADVANCED AGRICULTURAL SCIENCE AND TECHNOLOGY (CAAST)

GRIEVANCES REDRESSAL MECHANISM

Dr. Abhishek Shukla  
Nodal Officer (GRM)  
JNKVV, Jabalpur (M.P.)

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Participants Chat

Equity Action Plan

- Identifying means to attract students to higher agricultural education.
- Identifying weaknesses in students and take remedial steps.
- Improving the language competency, soft skills and confidence levels.
- Providing opportunity to upgrade domain knowledge, specially in young faculty.
- Training of faculty in subject matter and pedagogy for improving the performance of weak students.

Participants (45)

Search

Rajendra Kumar N...  
Host, me

AS Abhishek Shukla  
AM Aarti Mishra  
AR Abhishek Raghuv...  
A akraji jaiu  
AS Abhishek Chatter...

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Participants Chat

- Making the campuses physically and socially gender friendly, specially providing adequate and suitable facilities to women students and faculty.
- Holding the innovative and knowledge sharing workshops yearly.
- Formation of peer learning groups of students, appointing student mentors and faculty advisors for students and implementing labour management plan.
- Environmental sustainability Plan**

Participants (50)

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Rajendra Kumar N...  
Host, me

AS Abhishek Shukla  
AM Aarti Mishra  
AR Abhishek Raghuv...  
A akraji jaiu  
AS Abhishek Chatter...

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Participants Chat

Grievances Redressal Mechanism (GRM) at JNKVV

- Communicate to nodal officer concerned for redressal.
- Communicate the redressal to complainant within 10 days.
- Display of GRM on display board in GRM cell as below

Participants (50)

Search

Rajendra Kumar N...  
Host, me

AS Abhishek Shukla  
AM Aarti Mishra  
AR Abhishek Raghuv...  
A akraji jaiu  
AS Abhishek Chatter...

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Participants Chat

Meeting is in progress.

**Nodal Officers for GRM under CAAST, JNKVV, Jabalpur**

S.No.	University	Nodal Officer (GRM)	Postal Address	Contact Phone No.	Email ID
	Jawahar Lal Nehru Krishi Vishwa Vidyalaya, JNKVV, Jabalpur M.P.	Dr. Abhishek Shukla	Director Instruction JNKVV Jabalpur	9827607257	abhishek.shukla4@yahoo.com
<b>Constituent / Affiliated College Nodal Officer (GRM) Details</b>					
	College of Agricultural Engineering JNKVV Jabalpur	Dr. Anil Kumar Shrivastava	Professor and Head, Farm Machinery and Power JNKVV Jabalpur	9424368109	anujkumarshrivastava@gmail.com
	College of Agricultural Engineering JNKVV Jabalpur	Dr. Mohan Singh	Professor and Head, Process and Food Engineering JNKVV Jabalpur	9424368322	mohansingh1961@gmail.com
	College of Agriculture JNKVV Jabalpur	Dr. Rakesh Bajpai	Professor and Head, Agricultural Forestry JNKVV Jabalpur	9827534661	bajpairakesh4@gmail.com
	College of Agriculture JNKVV Jabalpur	Dr. (Smt.) Anita Babbar	Principal Scientist Department of Plant Breeding	9893278445	anitababbarjkkv@gmail.com

Participants (52)

AS Abhishek Shukla

12:24 PM 2/5/2022

Meeting is in progress.

Display of GRM on display board in GRM cell

**Grievance Redressal Mechanism (GRM) NHEP**

**Project Implementation Unit (PIU)**

Name: St. D.D. Ray, Under Secretary  
Address: Room No. 307, Kashi Anusandhan Bhawan-I, New Delhi-110012  
Phone: +91-8860207777  
Email: piuhelpline@icr.gov.in

Name: Dr. R.C. Agrawal, National Director  
Address: Room No. 312, Kashi Anusandhan Bhawan-I, New Delhi-110012  
Phone: +91-8860207777  
Email: rca@nhep.gov.in

Complaint can be lodged in concerned university constituent/affiliated college through

- In-person
- Drop Box
- Phone
- Email

Registration of complaints in particular category

- Registration of complaints received by the PIU as per the respective category
- Acknowledgment of the complaint within 24 hrs
- Refined complaints directly received by the PIU concerned through respective Nodal Officer
- Communication of the matter to the Nodal Officer concerned
- Get it resolved by the Nodal Officer
- Communicate to the complainant within 7 days
- If complaint gets satisfied, the complaint is resolved. If not, the complainant can go the next stage as an appeal.

Registration of unresolved complaints by PIU as an appeal directly received

- Refer back to the Nodal Officer concerned for case of already received complaint
- Indirect PIU will submission to address the complaint in 7 days
- If complaint gets satisfied, the complaint is resolved. If not, the complainant can go the next stage as an appeal.

<http://nhep.icar.gov.in>

Participants (52)

AS Abhishek Shukla

12:25 PM 2/5/2022

Meeting is in progress.

Handling of grievances will be done in a culturally appropriate manner and be discreet, objective, sensitive, and responsive to the needs and concerns of the project-affected parties. The mechanism will also allow for anonymous complaints to be raised and addressed.

Participants (52)

AS Abhishek Shukla

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Meeting is in progress.

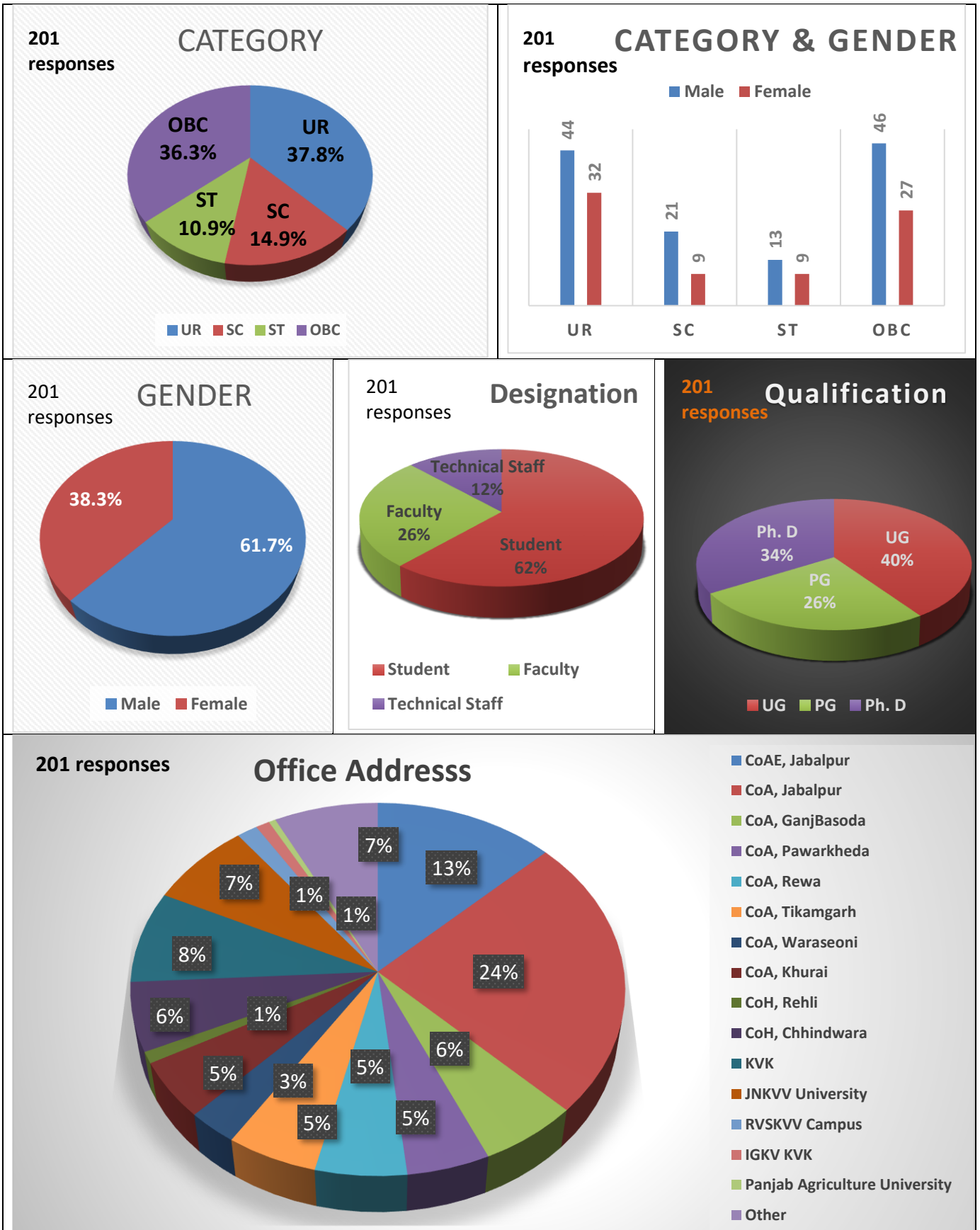
- Transparency about the grievance procedure, governing structure, and decision maker
- An appeal process (including the national judiciary) to which unsatisfied grievances may be referred when resolution of grievance has not been achieved.
- The Borrower may provide mediation as an option where users are not satisfied with the proposed resolution

Participants (49)

AS Abhishek Shukla

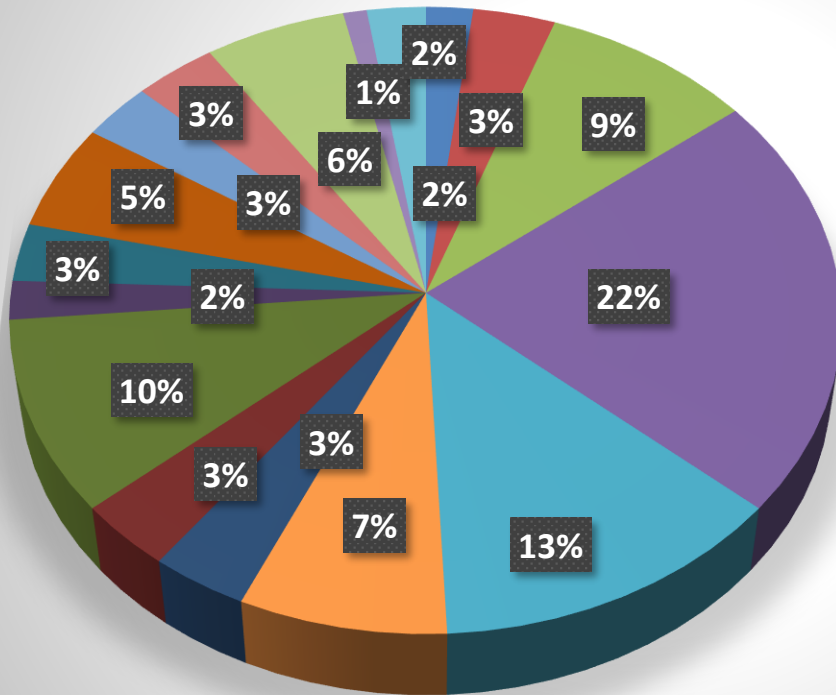
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General statistics of students participated on Agriculture education day celebration



201 responses

## Department



- Agril Eco & FM and ABM
- PHP&FE\_FMP\_DI
- Agricultural Engg
- Agriculture
- Horticulture
- Plant Breeding & Genetics
- Agronomy
- Entomology
- Extension Education
- Food Sci & Techno
- Forestry
- Plant Pathology
- Plant Physiology
- Soil Sci & Agril Chemistry
- Soil & Water Engineering
- JNKVV
- Others



# NAHEP



## Awareness Program on : Grievance Redress Mechanism (GRM)



**Dr. R. K NEMA**  
PRINCIPAL INVESTIGATOR,  
NAHEP, CAE, JNKVV, JABALPUR



**Dr. ABHISHEK SHUKLA**  
DIRECTOR INSTRUCTION,  
JNKVV, JABALPUR

**Date & Time- 29th July 2021**

**Time: 11:30 am - 12:30 pm**

**Registration Link:- <https://bit.ly/3kbenCk>**

**Webex Meeting Link:- <https://bit.ly/3wB8dOu>**

**Organized by - Center for Advanced Agricultural Science & Technology (CAAST) under Equity Action Plan (EAP), National Agricultural Higher Education Project (NAHEP) at College of Agricultural Engineering, JNKVV, Jabalpur (MP)**

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